

Notation based on the Specified Commercial Transaction Act

Company Name	Hotel Management Japan Co., Ltd.
URL	https://universalcity.oriental-hotels.com/
Representative	Representative Director: Junichi Araki
Address	Ebisu Neonato, 4-1-18, Ebisu, Shibuya-ku, Tokyo 150-0013, JAPAN
Email Address	reservation@universalcity.oriental-hotels.com
Consideration for the Service	Depended on each course. For details, please refer to each accommodation course.
Timing of payment and means of paying the consideration for the Service	<p>Payment at Front Desk: Accommodation charges shall be paid in cash or by credit card at the time of check-in or upon request by the Hotel (Please contact us if you intend to use other payment methods, such as gift certificates)</p> <ul style="list-style-type: none"> • Payment by credit card in advance: Accommodation charges shall be paid in a lump sum by credit card at the time of completion of an online reservation
Time at which the services will be provided	The services will be provided on the accommodation day.
Refund	Accommodation charges cannot be refunded after check-in.
Cancellation Charge	<ul style="list-style-type: none"> • cancellation after 2 days prior to accommodation day: 20% of accommodation charges • cancellation after 1 days prior to accommodation day: 80% of accommodation charges • No stay without prior announcement: 100% of accommodation charges <p>※ Cancellation charge may change depending on the accommodation plan.</p>
Contact	Oriental Hotel Universal City TEL:81-6-6460-0811